

# **Panasonic NS-700 Emergency Dial Alert Telquest Tech Support**

When any extension dials an Emergency Number like 911, a alert message can be played to selected extensions.

In the example below, 2015551234 and 5551234 have been added as Emergency Numbers. These represent a local police or fire department numbers that could be dialed. 911 is also an Emergency Number, but does not need to be entered.

**1. Click here...**

**2. Click here...**

**3. Click here...**

**4. Add numbers...**

**5. Enable them...**

**6. Group that will receive alerts...**

**7. Alert that will be played...**  
Ask for our OGM Record Help Sheet if needed

**8. Click here...**

**008.00055 or higher**

**Emergency Dial**

Alert ringing to conference group : 1:911 Alert Group

Alert Notification OGM Message (after ringing is answered) : 11:DISA 11

A manager assigned by COS can check the log information using a flexible key assigned as an alarm key on KX-DT or KX-NT phone.

ID	Emergency Number (32 digits)	Alert & Log
1	2015551234	Enable
2	5551234	Enable
3		Disable
4		Disable
5		Disable
6		Disable
7		Disable
8		Disable
9		Disable
10		Disable

Page 1 of 1 20 View 1-10 of 10

OK Cancel Apply

Extensions assigned as Manager in Class of Service can have a System Alarm button on their phone.

Here we will assign Manager to COS 1.

By default, all Digital telephones are assigned to COS 1.

That means that all extensions can have a System Alarm button.

If you only want certain phones to have the System Alert button, use a different COS.

1. Click here...

5. Click here...

2. Click here...

6. Name it...

3. Click here...

4. Click here...

7. Enable it...

8. Click here...

COS No.	COS Name	Group Forward Set	PT Programming Mode Level	Manager	Time Service Switch
1	Manager	Enable-Group	PROG Only	Enable	Disable
2		Enable-Group	PROG Only	Disable	Disable
3		Enable-Group	PROG Only	Disable	Disable
4		Enable-Group	PROG Only	Disable	Disable
5		Enable-Group	PROG Only	Disable	Disable
6		Enable-Group	PROG Only	Disable	Disable
7		Enable-Group	PROG Only	Disable	Disable
8		Enable-Group	PROG Only	Disable	Disable
9		Enable-Group	PROG Only	Disable	Disable
10		Enable-Group	PROG Only	Disable	Disable
11		Enable-Group	PROG Only	Disable	Disable
12		Enable-Group	PROG Only	Disable	Disable
13		Enable-Group	PROG Only	Disable	Disable
14		Enable-Group	PROG Only	Disable	Disable
15		Enable-Group	PROG Only	Disable	Disable
16		Enable-Group	PROG Only	Disable	Disable

## Assign a System Alarm button

**1. Click here...**

**2. Click here...**

**3. Click here...**

**4. Click here...**

**5. Select Extension**

**6. Set a button to System Alarm**

**7. Click here...**

**Extension is in COS Manager**

Key	Parameter Selection	Extension Number	Extension Name	Dial (Max. 32 digits)	(Ma
ALL	ALL				
1	Single CO	1 :			01
2	Single CO				02
3	Single CO				03
4	Single CO	4 :			04
5	Single CO	5 :			05
6	Single CO	6 :			06
7	Not Stored				
8	Single CO	8 :			08
9	Not Stored				
10	Single CO				10
11	Not Stored				
12	System Alarm				12
13	One-touch			*32*001#	13
14	One-touch			*32*1015023#	14

Page 1 of 5 of 20 View 1-20 of 84

OK Cancel Apply

All phones in the selected Conference Group (Page 1, Step 6) will receive the Alert Notification (Page 1, Step 7) whenever an Emergency Number is dialed.

The Alert Notification will play via the speakerphone over and over until it is answered.

If the phone has a System Alarm button, it will flash.

Only the phones with a System Alarm button will be able to see which extension dialed the emergency number by pressing it.

To clear the System Alarm button, press it and then press the CLEAR button below the LCD.

## Email Notification for Emergency Calls

Emails can be sent whenever an Emergency Number is dialed.

Setting an Email account in the NS-700 is not covered in this Help Sheet.

1. Click here...

2. Click here...

3. Click here...

4. Click here...

5. Enter Emails

6. See below...

7. Click here...

6. This will appear as the Title of the received Email.

It will be followed by a # and the Extension number that dialed the Emergency Number.

Example of the default Title where Extension 123 made the call: Emergency dial alert #123

You can change it if you want to but, the # and Extension Number will still be added.